

Kansas School District

Customer Profile

Our customer was a relatively small school district in Kansas serving 10 schools enrolling children from kindergarten through 12th grade. The school district's Records Office had five full-time employees whose responsibilities included filing and storing roughly 300 paper documents weekly, and retrieving about 500 documents every week.

Application

The school district purchased a docSTAR System to capture, store and retrieve student records, school board minutes, purchase orders and invoices.

The Problem

The school district was experiencing all the problems associated with traditional paper filing—shortage of file space, slow document retrieval, and the potential for lost or damaged documents.

Because the district had to maintain school records indefinitely, they stored records in traditional metal file cabinets for six years and then transferred them to cardboard boxes which were then stored in a warehouse. Searching through these boxes proved to be a very lengthy and cumbersome process, wasting much valuable employee time.

Also, when the office had previously relocated, two boxes of records were lost. Compounding the problem, a few years earlier the district's warehouse had experienced a fire, resulting in many destroyed and damaged docs. The customer's need for a state-of-the-art file management and backup system became obvious.

The Solution

With docSTAR in place, the school district was able to complete all conversion of their backfiles dating back to 1950 to electronic documents, which meant the shortage of off-site storage was no longer a problem. The district hired a summer temp to implement and complete the scanning and storing of all these records.

The Benefits

Documents are now easily scanned and stored on disk. Currently, three secretaries have access to the system and can retrieve records in seconds. There's also no longer any off-premises searching, giving employees more time to perform other tasks. Duplicate disks are stored off-site, a backup system that guards against the very real possibility of the loss or destruction of these critical documents.

The records staff has found docSTAR extremely compact and easy to use. The system was installed in just a few hours, and the staff was up and running after a brief training session.

